



Our Child Safety Commitment



Keeping children safe is at the heart of everything we do.
We want all children to feel safe, respected, listened to and included.

1 Your right to be safe



- You have the right to feel safe at all times.
- You have the right to be listened to and to speak up if something doesn't feel right.
- You have the right to be included, treated fairly and respected for who you are.

2 We listen to you



- We want to hear your ideas about activities and how we can make our programs better.
- We use your feedback to make our programs even better.

3 We involve your family



- Parents and caregivers are important partners in keeping you safe.
- We share clear information before our programs.
- Families can talk with us anytime about questions or support needs.

4 Everyone is included



- We welcome all children, including those with disability, from all cultures and identities.
- We make activities easy to join and comfortable for everyone.

5 Safe people and safe places



- We do not allow bullying, discrimination or unsafe behaviour.
- We do not allow phones and devices to help keep everyone safe and included.

6 Our promise



- ✓ We promise to protect your safety and wellbeing.
- ✓ We will listen to your voice and include your family.
- ✓ We will make improvements every year to keep you safe and supported.



How to speak up if you feel unsafe or worried



If anything makes you feel unsafe, confused, scared or uncomfortable — you can tell us.



You will be listened to and supported.



You can tell us in person, ask a trusted adult to help, or contact us through our website.



We will listen, keep your information private, explain what will happen next, and work to fix the problem.



You will not get in trouble for speaking up.



Prevent it. Manage it. Cure it.



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If you would like this in Easy Read, large print or another language, please ask us.