



TAG Event 2025

Terms and Conditions

Welcome to AOWA's TAG (The Arthritis Getaway) event. Our mission is to create a supportive and enjoyable environment where participants with arthritis can come together for a fun and enriching experience. By attending our event, you agree to the following Terms and Conditions:

1. Respect for Others

Participants must respect the rights, privacy, and well-being of all other attendees during the event. A positive and inclusive environment is essential for everyone's experience.

2. Respect for Presenters

All participants are expected to show respect and consideration for the event presenters, speakers, and facilitators. This includes being attentive during presentations, refraining from disruptive behaviour, and engaging respectfully with all content. If you have questions or need clarification, please wait for an appropriate time to ask, and do so in a courteous manner.

3. Medical Assistance

While there will be no full-time medical staff on-site, one of our volunteers or staff hold a first aid certification and will act as the first responder in the event of a medical emergency. If necessary, emergency contact details and relevant health information will be shared with emergency personnel. If you feel unwell at any point, please notify an AOWA volunteer or staff member.

4. Other Assistance

Should you feel uncomfortable or require any form of assistance during the event, please reach out to a volunteer or staff member. For any follow-up support after the event, you may contact the Program Coordinator of Children and Young People's Services, Lisa Henry on 93882199.

5. Leaving the Site

AOWA encourage full participation in the day's events, however if you plan to leave the event site during the event, please inform a TAG volunteer or staff member beforehand.

6. Activity Participation

Participation in all TAG activities is voluntary and undertaken at your own risk. Activities are designed to accommodate various ability levels and contribute to the overall experience of the event. If you prefer not to engage in any activity, please communicate your decision to a TAG volunteer or staff member.

7. Injury Liability Waiver

By participating in the AOWA TAG event, you acknowledge and accept that all activities are undertaken at your own risk. You agree to release and hold harmless AOWA, its staff, volunteers, sponsors, and partners from any liability or claims for injury, loss, or damage



resulting from participation in the event. This includes, but is not limited to, injuries sustained during activities, while traveling to/from the event, or due to interactions with other participants or members of the public.

8. Transport Between Venues and Activities

Transport between the event venues and activities is **not** provided by AOWA. Participants are responsible for sourcing their own transport to and from venues and activities. Please ensure you have made the necessary arrangements in advance.

9. Prohibited Substances

The use, possession, or distribution of illegal or harmful substances is strictly prohibited during the TAG event. Any participant found violating this policy will be immediately dismissed from the event.

10. Alcohol-Free Event

TAG is an alcohol-free event. The consumption of alcohol is not permitted during event activities. AOWA will not cover any alcohol-related expenses, including at dinner.

11. No Smoking Policy

Smoking, including the use of e-cigarettes, is strictly prohibited.

12. Zero Tolerance for Bullying, Assault, and Abuse

There is a zero-tolerance policy for bullying, harassment, or any form of abuse, whether verbal, physical, or sexual. Any such behaviour will result in immediate removal from the event.

13. Respect for Property

Participants must respect the property of others. Touching or using personal belongings without permission is not allowed.

14. Lost or Damaged Items

AOWA is not responsible for any loss, theft, or damage to property, personal items, or belongings during the event.

15. Horseplay

Engaging in activity that could cause harm to yourself or others, is strictly prohibited during the TAG event. Participants must maintain a respectful and safe environment at all times.

16. Venue Terms and Conditions

Participants must adhere to the terms and conditions of the event venues and follow the direction and instruction of event staff in a respectful manner.

17. Content Disclaimer



The views, opinions, and content delivered by event presenters, speakers, and facilitators do not necessarily represent the views, opinions, or positions of AOWA. AOWA is not responsible for the accuracy, reliability, or completeness of any information shared by the presenters.

18. Concerns About Ability to Participate

If you have any concerns about your ability to safely participate in the event or any part of the event—whether due to health, mobility, or any other factors—you must notify the Program Coordinator of Children and Young People’s Services, Lisa Henry on 93882199 prior to the event. This will help ensure that appropriate accommodations or adjustments can be made to ensure your safety and comfort during the event.

19. Breach of Terms and Conditions

Any participant found in violation of these Terms and Conditions will be required to leave the event immediately, at the discretion of AOWA representatives. Complaints or disputes may be submitted to the Program Coordinator of Children and Young People’s Services, Lisa Henry on 93882199.

By attending the AOWA TAG event, you agree to comply with these terms and conditions. Thank you for your cooperation in ensuring a positive and memorable experience for all participants.